

Major Subject / Topic	Division Name	Telephone No.	E-mail Address
Medicare Enrollment	Division of Medicare Operations	404-562-7390	roatlhpp@cms.hhs.gov
Medicare FFS Coverage	Division of Medicare Operations	404-562-7390 (Providers) 404-562-7500 (Beneficiaries)	roatlhpp@cms.hhs.gov
Medicare Claims	Division of Medicare Operations	404-562-7390 (Providers) 404-562-7500 (Beneficiaries)	roatlhpp@cms.hhs.gov
Medicare Managed Care (Medicare Advantage)	Division of Medicare Operations	404-562-7390 (Providers) 404-562-7500 (Beneficiaries)	roatlhpp@cms.hhs.gov
Medicare Prescription Drug Coverage	Division of Medicare Operations	404-562-7390 (Providers) 404-562-7500 (Beneficiaries)	roatlhpp@cms.hhs.gov
Medicare-Approved Drug Discount Card	Division of Medicare Operations	404-562-7390 (Providers) 404-562-7500 (Beneficiaries)	roatlhpp@cms.hhs.gov
Medicaid	Division of Medicaid & Children's Health	404-562-7359	roatlmso@cms.hhs.gov
State Children's Health Insurance Program	Division of Medicaid & Children's Health	404-562-7359	roatlmso@cms.hhs.gov
Medicare Contractor (Carrier or Fiscal Intermediary)	Division of Medicare Operations	404-562-7390	roatlhpp@cms.hhs.gov
Medicare Fraud	Division of Medicare Financial Management	404-562-7335	roatlfm@cms.hhs.gov
Medicaid Fraud	Division of Medicare Financial Management	404-562-7321	roatlfm@cms.hhs.gov
Quality of Care Complaints	Division of Medicaid & Children's Health	404-562-7359	roatlmso@cms.hhs.gov
Quality Improvement Organizations (QIO)	Division of Medicaid & Children's Health	404-562-7359	roatlmso@cms.hhs.gov
Medicare Provider (Physician, Hospital, Home Health Agency, etc.)	Division of Medicare Operations	404-562-7390	roatlhpp@cms.hhs.gov
Medicare Certification	Division of Survey & Certification	404-562-7400	N/A
Freedom of Information Act (FOIA) Requests	Office of the Regional Administrator	404-562-7358	N/A

Medicare Financial Issues	Division of Medicare Financial Management	404-562-7335	roatlfm@cms.hhs.gov
Medicare Secondary Payer	Division of Medicare Financial Management	404-562-7313	roatlfm@cms.hhs.gov
Media / Press Interviews	Office of the Regional Administrator	404-562-7160	N/A
Inviting CMS to Participate in an Event	Division of Medicare Operations	404-562-7390 (Providers) 404-562-7500 (Beneficiaries)	roatlhpp@cms.hhs.gov